



City of San Bruno

NOTICE TO COMMERCIAL UTILITY CUSTOMERS

The rates for water, wastewater, and garbage services increased on July 1, 2003, and are reflected on current utility bills.

Both water and wastewater rate increases are necessary to address the current and future capacity demands on each system. In 2001, the City contracted with a professional engineering firm specializing in utility rate structures to assess future demands on the water and wastewater systems and the City's financial ability to maintain and expand service to meet higher demands. The study proposed a three-year rate structure that will allow the City to finance the needed improvements.

WATER SERVICE

All commercial customers are assessed a minimum monthly service charge based on meter size in addition to the charges for water consumption. Meters are read approximately every thirty days and display consumption in terms of units (1 unit is equivalent to 100 cubic feet or 750 gallons).

Monthly Service Charges (most residential customers have 3/4" meters)

METER SIZE	3/4"	1"	1 1/2"	2"	4"	6"	8"
MONTHLY FEE	\$7.45	\$11.12	\$22.25	\$35.59	\$71.19	\$138.70	\$246.95

Commercial Quantity Charge: \$2.67 per unit

WASTEWATER SERVICE

Wastewater services are billed based on actual water consumption.

Monthly Service Charge: \$9.09

Quantity Charge (based on commercial classification)

CLASSIFICATION	C-1	C-2	C-3	C-4	G	I-1	I-2
PER UNIT CHARGE	\$2.82	\$3.37	\$4.04	\$5.71	\$2.77	\$2.82	\$2.47

GARBAGE SERVICE

All garbage service charges increased effective July 1, 2003, and the rates for the most common commercial services are detailed below. Please contact the San Bruno Garbage Company, (650) 583-8536, if you have any additional questions.

Container Monthly Rates

P/U PER WEEK	1YD	2YD	3YD	4YD	6YD
1 x per	\$94.07	\$188.05	\$262.06	\$322.68	\$443.95
2 x per	\$188.16	\$376.11	\$524.12	\$645.37	\$887.92
3 x per	\$282.24	\$564.17	\$786.17	\$968.05	\$1,331.87
4 x per	\$376.33	\$752.22	\$1,048.22	\$1,290.73	\$1,775.84
5 x per	\$470.41	\$940.29	\$1,310.28	\$1,613.42	\$2,219.79
Sat. p/u	\$141.32	\$282.10	\$393.09	\$484.02	\$665.95
Extra p/u	\$21.71	\$43.40	\$60.47	\$74.47	\$102.45
Bin Rental	\$22.17	\$25.74	\$27.93	\$30.14	\$32.37

FINES AND PENALTIES

Commercial customers are billed monthly and payment is due 21 days following the billing date indicated on the bill. Failure to make payment by the due date will cause the account to be delinquent and a penalty of \$10 or 10% of the outstanding balance, whichever is greater, will be assessed. To avoid delinquent charges, please call the billing office (650) 616-7086 to inquire about automatic payment options.

All delinquent accounts are subject to service termination. If an account is terminated, a \$90.00 reconnect fee will be assessed to the customer's account. To reestablish service, the entire past due balance, late penalties, and the \$90.00 reconnect fee must be paid in full.

Any attempts to re-establish water service, as evidenced by water service or damage to the meter, by any person other than an authorized City employee is subject to a \$500 fine for illegal connection.

Customer accounts with checks returned for non-sufficient funds (NSF) will be assessed a \$25.00 fee per occurrence in addition to any delinquent and/or termination penalties that may be necessary as a consequence of the NSF.

This notification has been generated to inform commercial customers of new rates effective July 1, 2003, as approved by the City Council. Not all City Council adopted rates or fees have been included in this notification, for more information please refer to the City's Master Fee Schedule available at www.ci.sanbruno.ca.us.

FOR QUESTIONS ...

For questions regarding water or wastewater services or fees, contact:

City of San Bruno Finance
Department: (650) 616-7086

For questions regarding garbage service or fees, contact:

San Bruno Garbage Company:
(650) 583-8536

Chloramine CONVERSION



The City of San Bruno obtains much of its drinking water from the San Francisco Public Utilities Commission (SFPUC). The SFPUC will be switching from chlorine to chloramine disinfection for drinking water. This conversion may occur in either October or February. Please check Cable Channel 11 and the City's website for a specific date. To accommodate this change in the disinfection of water we purchase from SFPUC, the City will also convert its disinfection of local well water to chloramine. With the conversion to chloramine, our customers will continue to receive the highest quality water which meets or exceeds more stringent present and anticipated regulatory standards.

Chloramine is a disinfectant used in drinking water to remove bacteria and viruses. It consists of chlorine and ammonia and is considered a better disinfectant than "free" chlorine. Many Bay Area communities are successfully using chloramine disinfection. Chloramine cannot be removed from water by boiling, or by letting an open container of water stand to dissipate chlorine gas. It can only be neutralized, or removed with specific treatment methods.

FOR MORE INFORMATION CALL (650) 616-7068
OR VISIT OUR WEBSITE AT <http://sanbrunowater.ca.gov>

Information on the website is also available in Spanish, Tagalog and Chinese.